



# Performance Feedback and Proactive Alerts from the BORN Ontario Registry

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# Objectives

- Introduce NSO and BORN
- Highlight two examples of how BORN's integrated information supports more timely and comprehensive newborn screening
  - Maternal Newborn Dashboard
  - Missed Screen Alerts
- Describe the work underway to evaluate these mechanisms and support the quality improvements



- Screens ~145,000 samples annually for 29 diseases
- Extensive follow up program for unsats and screen positives
  "Ensure every newborn receives the highest quality screening and care..."
- Variation in practice among ~200 submitters
- Birth registration records are incomplete so the "denominators" were unclear



- Ontario's prescribed pregnancy, birth and childhood registry
- Authority to collect, use and disclose personal health information without consent

"for the purpose of facilitating or improving the provision of health care"

- Every birthing hospital and midwifery practice in Ontario contributes data.
- Robust, web-based IS system for data collection and reporting



### Maternal Newborn Dashboard

				Benchmark rates (%)			Comparator rates (%)			
Key	Performance Indicators	Rate (%)	Status	Target (green)	Warning (yellow)	Alert (red)	Other Neonatal Level IIa hospitals	Other 1001-2499 birth volume hospitals	Ontario	
1	Proportion of newborn screening samples that were unsatisfactory for testing	5.4		<2.0	2.0-3.0	>3.0	0.9	2.9	2.2	
2	Rate of episiotomy in women who had a spontaneous vaginal birth	11.2		<13.0	13.0-17.0	>17.0	7.7	9.0	9.3	
3	Rate of formula supplementation from birth to discharge in term infants whose mothers intended to exclusively breastfeed	17.0		<20.0	20.0-25.0	>25.0	21.4	31.0	24.9	
4	Proportion of women with a cesarean section performed from ≥37 to <39 weeks' gestation among low-risk women having a repeat cesarean section at term	48.3		<11.0	11.0-15.0	>15.0	20.0	40.3	41.0	
5	Proportion of women who delivered at term and had Group B Streptococcus (GBS) screening at 35-37 weeks' gestation	92.2		>94.0	90.0-94.0	<90.0	94.0	93.8	93.6	
6	Proportion of women who were induced with any indication of post-dates and were less than 41 weeks' gestation at delivery	36.4		<5.0	5.0-10.0	>10.0	6.7	25.1	21.9	

"promote change, decrease practice variation and encourage best practices" (JOGC 2013;35(1):29-38)



#### **Key Performance Indicator #1:**

Proportion of newborn screening samples that were unsatisfactory for testing



# Unsats by Region

_	Benchmark rates (%)					
	Target	Warning	Alert			
	<2.0	2.0-3.0	>3.0			

		2 2 2 2						
	<2.0	2.0-3.0	>3.0					
born	Apr 2012 - Jun	Jul 2012 - Sep	Oct 2012 - Dec	Jan 2013 - Mar	Apr 2013 - Jun	Jul 2013 - Sep	Oct 2013 - Dec	Absolute
Ontario	2012	2012	2012	2013	2013	2013	2013	improvement
	%	%	%	%	%	%	%	%
LHIN 2 - South West	5.8	4.2	4.0	3.1	1.8	1.1	1.0	4.8
LHIN 6 - Mississauga/Halton	3.3	2.8	4.9	2.5	0.6	0.7	0.7	2.6
LHIN 12 - North Simcoe Muskoka	3.9	2.0	2.5	1.1	1.4	1.2	1.8	2.1
LHIN 9 - Central East	3.1	1.7	1.5	1.7	1.5	0.8	1.2	1.9
LHIN 5 - Central West	3.2	3.9	3.9	4.5	2.3	1.7	1.5	1.7
LHIN 7 - Toronto Central	3.8	2.3	3.5	2.4	1.5	2.0	2.1	1.7
LHIN 4 - Hamilton Niagara Haldimand Brant	2.6	1.3	1.9	2.0	1.1	0.8	1.1	1.5
LHIN 10 - South East	3.3	3.6	3.5	2.9	1.6	0.9	2.2	1.1
LHIN 11 - Champlain	1.9	1.0	0.8	1.2	0.5	0.4	1.0	0.9
LHIN 8 - Central	2.4	1.4	1.8	1.7	1.5	1.0	1.7	0.7
LHIN 14 - North West	4.3	2.0	5.7	4.4	2.5	1.8	3.6	0.7
LHIN 1 - Erie St. Clair	1.0	0.8	0.7	1.2	1.3	0.7	0.4	0.6
LHIN 3 - Waterloo Wellington	0.9	0.7	0.8	0.7	0.5	0.4	1.2	-0.3
LHIN 13 - North East	3.4	2.9	3.4	4.0	4.0	2.7	3.8	-0.4
Ontario	3.0	2.1	2.6	2.2	1.4	1.1	1.5	1.5

- Overall unsatisfactory sample rate went from 3.0% to 1.5% in first year.
  - One region had a 4.8% decrease overall
  - Some seasonal difficulties in the Northern regions are noted

# Maintenance and Evaluation

- Monitoring is required to ensure maintenance of the change
- Consideration could be made to changing the benchmarks over time
- BORN is evaluating the effectiveness of the Dashboard as a tool for knowledge translation
- NSO is evaluating the effectiveness of educational initiatives such as Submitter Workshops on practice changes



#### Missed Screens

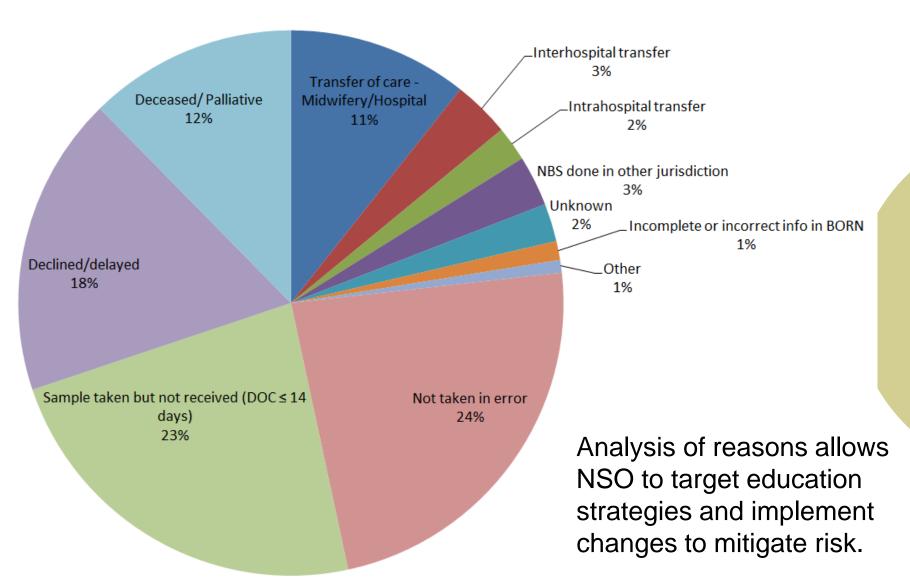
#### Missed Screen Alert:

Daily communication from BORN to NSO to notify of all infants where a birth has been recorded in BORN, but no NBS record has been matched to the patient by 14 days of age

- >1300 missed screen alerts since Jan. 2012 (0.3% of samples)
- NSO follows up on all alerts to determine if it is a true missed screen and why, and to retrieve a sample where needed



# Missed Screens by Reason



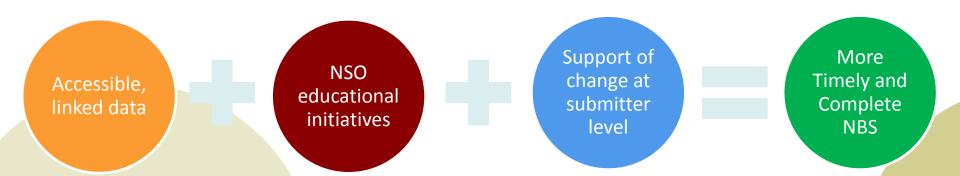
# More Comprehensive Screening

- Before BORN, many of these infants may have 'fallen through the cracks' and never received newborn screening.
- The full population (ie. denominator) is known
  - NSO has a better understanding of the number of declined or deferred screens.
- Due to better awareness and corrective actions put in place, in the last year there has been a 13% decline in the average monthly number of missed screen alerts requiring follow up.



#### Conclusions





The information produced by BORN allows both submitters and NSO to identify gaps and variability in preanalytical practices and implement corrective actions, for more comprehensive and timely newborn screening.